

## FOUR KEY STRATEGIES

Here are some strategies to consider. However, there are others that may be just as effective. Thanks to Joe Hyer and Washington Business Week for the original idea for this page.

### **THE MASS MERCHANT: Cost Leadership**

You want to sell as much product as you possibly can. You sacrifice some profits in order to increase market share. Your price is lower than average, and you budget more than your competitors in the area of marketing. Your plant growth is rapid, as you have to fill all the orders coming in. There is a limited number of Player's to be sold, meaning that every one you sell is one your competitors cannot. An Important Ratio: Market Share (Total Units Sold/Your Sales = Market Share %)

### **THE LUXURY MARKETER: A Differentiated Product**

This strategy is based on the philosophy that no one NEEDS a Player. Therefore one might as well sell a luxury product, something people buy because they can afford it. With proper marketing, you can convince them that they only want the best. Price is usually not an issue, because customers feel that they "get what you pay for. Your price is always higher than the competition, and your marketing budgets tend to be above average. Product Development is important, as you create the perception of being on the cutting edge of technology. Your production is lower, because you squeeze all the profit you can from each unit sold. An Important Ratio: Profit per Unit (Units Sold/Net Profit = Profit /Unit).

### **AN ANALYTIC APPROACH: Cost Focus Strategy**

When you talk about players with a retail price in the \$100+ range, the quality difference can't be that great. You take the approach that in the end, all firms are selling about the same product. In order to make this company profitable, you have to squeeze every dollar of profit you can. You have to drive your cost per unit down by investing in Quality Management. You have to keep your plant operating at optimum capacity (between 80 and 90%), and keep inventories as low as possible. Your price should be right in the middle of your competitors, and you should be wary of burning up money with costly marketing campaigns. Marketing is important, but you should spend as much as they do, not more. The same strategy goes for your product development budget. An Important Ratio: Net Margin (Gross Sales/Profit Before Tax = Net Margin %)

### **THE OPPORTUNIST: Emergent Strategy**

Change your strategy to meet the changing markets you face. Buy all the market research you can, and attempt to capitalize on the weaknesses of competitors. If prices are rising, you lower yours to capture sales. If industry marketing is on the rise, drop price and capture their sales. If prices are low, raise yours and market heavily. If the economic forecast is good, invest in inventory in case your competitors stock out. Reduce your costs as much as possible, and have cash available in reserve for investments in inventory, marketing, etc. As to dividends, remember the investors only make money if the company makes money. This strategy is more risky but can be more rewarding, if implemented flawlessly. An Important Ratio: An Opportunist watches all ratios carefully, to calculate the odds.